



Quality Assurance Intern
Full-Time Summer Internship
Term: May 9th, 2022 - August 12th, 2022

Inkblot is on a mission to improve the mental health of individuals and organizations by creating innovative and accessible solutions. We are a Toronto-based company focusing on secure video counselling. With Inkblot, individuals can get the help they need when they need it. Uniquely, Inkblot monitors clinical effectiveness and client satisfaction session-to-session. As a company, we're proud of the stability and support that we've provided Canadian and US individuals during these difficult times, from the pandemic to social justice issues. Inkblot has created an engaging and collaborative virtual team environment that is purpose-driven, inclusive and fast-paced.

This internship is being offered as a part of [The Good & Well Internship Program](#). Throughout our summer internship program, Good & Well provides participants with opportunities to work with dynamic, high-potential social ventures as well as to learn from and network with professionals working within the social impact ecosystem in Toronto.

ABOUT THIS ROLE:

As the Quality Assurance Intern, you will work closely with our Quality Assurance Engineer and the entire Product team to execute software QA testing to help debug issues and ensure product quality. This opportunity is ideal for candidates interested in product management, development, or quality assurance. You will be part of the agile software development cycle by participating in various sprint ceremonies, such as sprint planning sessions, sprint kick-offs, and retrospectives. Through this internship, you will be developing skills required for working at any product-driven organization.

JOB DUTIES

- Feature testing of Inkblot products and websites to document issues and bugs and ensuring that errors are corrected.
- Develop test plans, test cases, test scripts and test reports on products of varying sizes.
- Validate that user expectations are achieved during the testing process.
- Help the product team to triage issues and bugs as they come up from the sales and customer support teams.

MUST-HAVES

- Attention to detail
- Able to learn quickly and solve problems creatively
- Tech-savvy
- Strong communication skills
- Foundational understanding of web technologies

GOOD-TO-HAVES

- Knowledge of mobile application testing
- Knowledge of Database and Object-oriented Programming concepts



OTHER DETAILS

- \$19.05/hour for 37.5 hours/week
- Business hours are Monday to Friday, 9am-5:30pm EST.
- This role is currently remote

HOW TO APPLY

The application deadline is February 17, 2022, at 11:59PM EST. Learn more about the Good & Well Internship Program and how to apply [here](#).

Please note that applications will be reviewed on a rolling basis and those submitted via other methods will not be reviewed.

Inkblot Therapy is an equal opportunity employer committed to diversity and inclusion. We consider all applicants regardless of race, colour, religion, sex, sexual orientation, gender identity, national origin, age, disability, protected veteran status, and Indigenous status. If you require accommodation during the recruitment and selection process, please let us know. We will work with you to provide as seamless a recruitment experience as possible.