



Programs Research Intern

Full-Time Summer Internship

May 8 – August 11, 2023

Deadline: Sunday, February 5, 11:59pm Eastern

Ulula is a social enterprise that aims to improve working conditions in mining, manufacturing and agribusiness by sourcing and processing accurate and timely insights directly from workers and communities around the world. Our software and analytics platform connects directly and anonymously with our target stakeholders to obtain honest feedback and create more transparent and responsible supply chains. We have projects across the globe including India, China, Malaysia, Peru, South Africa with clients ranging from NGOs to government departments to household name brands.

GOOD & WELL INTERNSHIP PROGRAM

As part of the Good & Well Internship Program, interns will have the opportunity to work at dynamic, high-potential social enterprises, participate in robust personal and professional development workshops led by social impact leaders, and connect with a community of like-minded peers.

ROLE DESCRIPTION

The successful intern to join our team should have a social science background and be well versed in the knowledge of / or willing to learn about human rights and labour rights issues in global supply chains.

KEY RESPONSIBILITIES

- Engage with the Program Manager to understand key task requirements of:
 - Program specific secondary research into human rights and labour rights related legal regulations in South Asian countries (India, Pakistan, Bangladesh) to be classified as high, medium or low risk in the context of labour intensive manufacturing industry to modify/update the existing grievance / case management protocol
 - Interview Ulula's local representatives (social compliance experts and other professionals) to gather more practical insights
 - Support in creating documentation such as supplier best practices and supplier engagement strategy from researching existing materials as well as interviewing Ulula's local field based representatives who engage with suppliers on a regular basis
 - Creating materials e.g. slide deck to simplify programmatic case management protocols for suppliers and brands
 - Research and co-design methodology to benchmark quantitative data for programmatic evaluation

- Tagging questions into categories based on predetermined rules within a question bank. The intern will be provided with some basic rules of tagging and data labeling, with an opportunity to build on the existing work.
- Secondary research to search and catalog educational and informative content on workers human and labour rights for Ulula's Open Worker Line (OWL) app. The content can be in multimedia format (videos, posters, etc.) and in different languages.
- Collaborate with the other team members to utilize their areas of expertise to perform the tasks better

The ideal candidate **must have**:

- Social science background with knowledge, interest and/or experience in supply chains, corporate sourcing, ethical procurement, community relations and social impact, sustainability, international development, social impact tech, and/or business and human rights
- Excellent research and writing skills
- Excellent communication skills (both oral and written)
- Organized, conscientious and accountable
- Fluency in English is mandatory; other languages are considered an advantage
- Comfort and propensity to engage with technological tools
- Attention to detail, resourcefulness and openness to multi-task

Good-to-haves:

- Understanding of labour, human and community rights issues in global supply chains
- Desire to learn and ability to assimilate knowledge quickly and effectively
- Self-motivated with a tolerance for ambiguity and change, with high desire to take ownership of tasks
- Proven ability to work in a team collaboratively
- Experience with Excel and data analytics

ELIGIBILITY

- Currently enrolled at a post-secondary institution at the second-year undergraduate level and above
- Legally entitled to work in Canada in accordance with relevant provincial or territorial legislation and regulations
- Holds Canadian citizenship, permanent residency status, or refugee status (required by the Government of Canada's Student Work Placement Program, which has historically contributed to G&W internship program wages)

ADDITIONAL DETAILS

- **Compensation:** \$20.50 an hour, 37.5 hours a week
- **Location:** This position is currently hybrid. Please note that the successful applicant will be expected to attend Good & Well internship workshops in person in Toronto throughout the summer work term.

HOW TO APPLY

Apply via Google Forms: <https://forms.gle/CuVJPk1AHfZvQGJi6>.

Application components:

- 1) **Resume** – no longer than two pages
- 2) **Written responses** to the following three questions:
 - a) Describe the world you want to create in one word. Please discuss an experience (completed or ongoing) that demonstrates your commitment to this vision. (Maximum 100 words)
 - b) What will you bring to this role (Programs Research Intern at Ulula)? What do you hope to gain? (Maximum 200 words)
 - c) Good & Well interns spend up to 20% of their time engaged in personal and professional development workshops and cohort community-building activities. What interests you about this aspect of the program? What do you hope to learn? (Maximum 100 words)

Deadline: Sunday, February 5, 11:59pm Eastern. Applications will be reviewed on a rolling basis.

Shortlisted applicants will be contacted for an interview. No phone calls or emails please.

Ulula and Good & Well are equal opportunity employers committed to diversity and inclusion. If you require accommodation during the recruitment and selection process, please let us know at info@goodwell.ca.